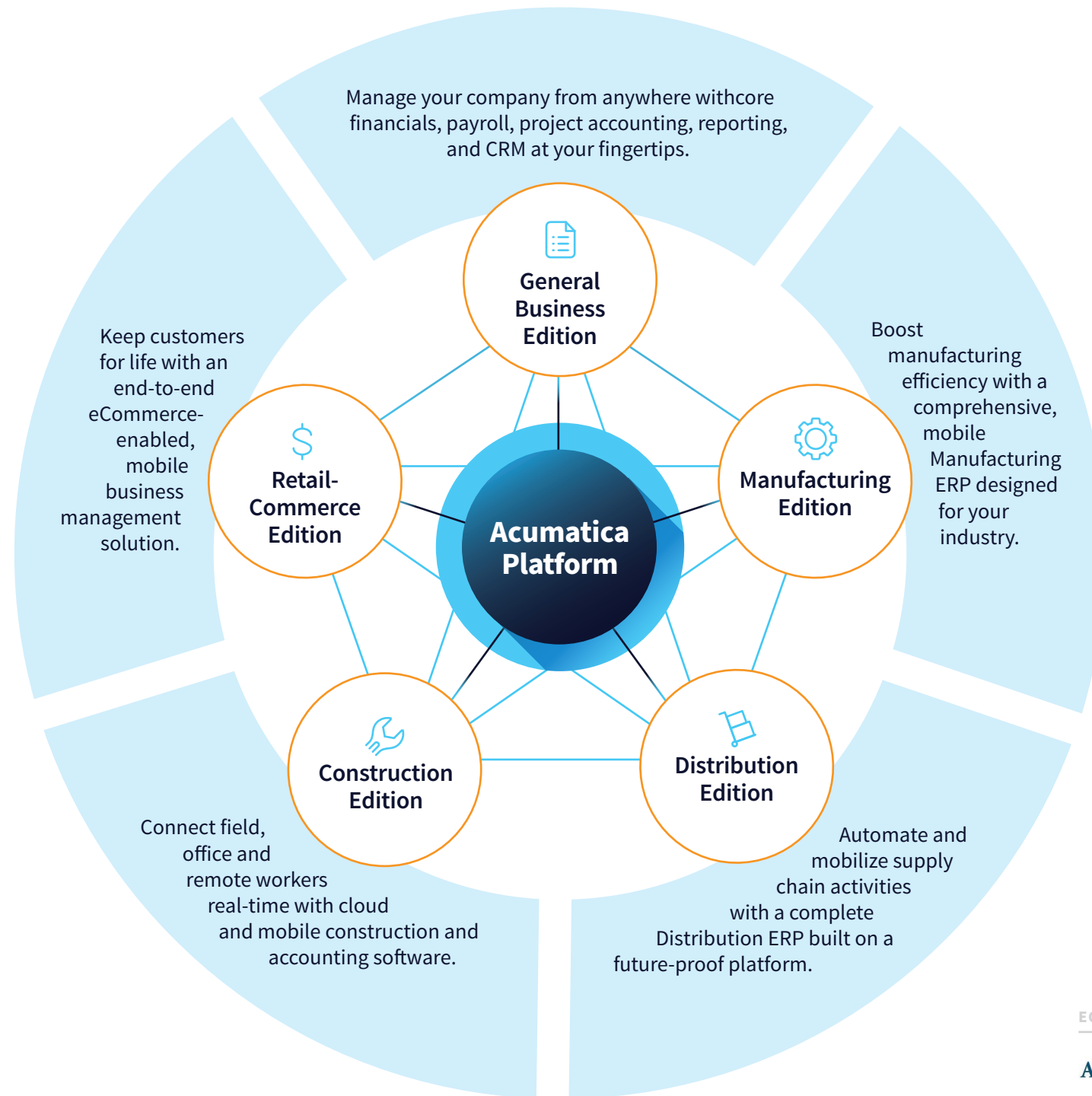


Acumatica Customer Bill of Rights

Our customers have a right to:

1. A readily comprehensible and not frequently modified SaaS end-user license agreement (EULA)
2. A flexible, open platform for rapid integrations
3. Consumption-based licensing that does not inhibit business growth
4. Sustainable pricing with annual increases of no more than 3%
5. ERP implementations without hidden fees
6. Deployment flexibility
7. Ownership of and access to THEIR data, anytime
8. Consistent, 24/7 customer service
9. Local business expertise
10. Dual layers of support



Industry Recognition

Leader in SMB ERP
Technology Value Matrix



Best ERP Solution at the
SIIA CODiE Awards



Leader in the IDC MarketScape
for Midmarket Business
ERP Applications



Excellent
Overall User Rating



WORKFLOW



CLOUD STORAGE



ANALYTICS



SHIPPING & DISTRIBUTION



MESSAGING



PRODUCTIVITY



LOCATION SERVICES



ECOMMERCE & PAYMENTS



FIELD OPERATIONS



SERVICE, SALES, & MARKETING



CURRENCY



Embedded Integrations

CONTRACTS & AGREEMENTS



TAX

